



TORONTO ARROWS R.F.C.

Fan Code of Conduct

The Toronto Arrows have a strict policy when it comes to objectionable behaviour: **Not on our pitch.** It's part of our goal to make our events the most enjoyable environment for everyone and that they're a safe place for all. Toronto Arrows employees are willing and ready to help ensure that you have a great time.

In return, everyone – fans, stadium staff, and team and event personnel alike – attending Toronto Arrows events are expected to treat one another in a courteous, professional, considerate and respectful manner.

We also believe that full inclusion is game-changing and are committed to ensuring a welcoming and safe space for all, regardless of ethnicity, race, gender identity, sexual orientation, ability or position, and will not tolerate discrimination or hate directed toward any group.

This is our pitch: a community where we all watch out for and respect one another; one that is free of harassment of any kind, free from violence and free from discrimination.

The Toronto Arrows will not tolerate any unsafe, offensive behaviour that may go against this Fan Code of Conduct in our spaces. Failure to abide by this Code may result in ejection and suspension from entering any or all of our facilities.

We are all accountable for our actions; this accountability means more than just being responsible for what you say or do. Each of us has a responsibility to report any act that goes against the values that our club stands for. So, if you see something, say something.

To access our Fan Services Staff, please email fans@torontoarrows.com. If you have an urgent matter, please reach out to any security, staff or volunteer. We are here to help enhance your gameday experience.

